

Commitment to Accessibility

At Norlon Builders, we are committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to guarantee that our website is accessible to all visitors.

Measures to Support Accessibility

Norlon Builders takes the following measures to ensure accessibility of our website:

- Include accessibility as part of our mission statement.
- Integrate accessibility into our procurement practices.
- Provide continual accessibility training for our staff.
- Assign clear accessibility targets and responsibilities.
- Regularly review and test the website to ensure compliance with WCAG 2.1 AA standards.

Conformance Status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. Our website is partially conformant with WCAG 2.1 level AA. Partial conformance means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of our website. Please let us know if you encounter any barriers:

- Email: accessibility@norlonbuilders.ca
- Phone: 519-672-7590
- Visitor address: 151 York Street London, ON N6A 1A8
- Postal address: 151 York Street London, ON N6A 1A8

We try to respond to feedback within 5 business days.

Compatibility with Browsers and Assistive Technology

Our website is designed to be compatible with the following assistive technologies:

- Browser: Latest versions of Chrome, Firefox, Safari, and Edge.
- Screen Readers: NVDA, JAWS, and Voiceover.

Technical Specifications

Accessibility of our website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

Limitations and Alternatives

Despite our best efforts to ensure accessibility of our website, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

Assessment Approach

Norlon Builders assessed the accessibility of our website by the following approaches:

- Self-evaluation
- External audit (if applicable)

Formal Complaints

We aim to respond to accessibility feedback within 5 business days and to propose a solution within 10 business days. Should you be dissatisfied with our response to your feedback, you can escalate this to our President, Jeremy Valeriotte jvaleriotte@norlon.ca.